

IOUCA

Information Organization,
Usability, Content Currency, &
Accessibility Working Group

Who we are

- The IOUCA is a cross-agency working group reporting to the State Portal Steering Committee and State Portal Review Board
 - California Department of Food and Agriculture (CDFA)
 - California Enterprise Architecture Program (CEAP)
 - California Research Bureau (CRB)
 - California State Library (CSL)
 - Department of Health Services (DHS)
 - Department of Insurance
 - Department of Managed Health Care (DMHC)
 - Department of Motor Vehicles (DMV)
 - Department of Personnel Administration (DPA)
 - Department of Rehabilitation (DOR)
 - Department of Social Services (DSS)
 - Department of Technology Services (DTS)
 - Employment Development Department (EDD)
 - Franchise Tax Board (FTB)
 - Office of the State Chief Information Officer (OCIO)
 - Peace Officer Standards and Training (POST)

What we are doing

- Usability
- Accessibility
- Findability
- Technical Implementation

Recommendations include:

- Executive Summary
- Business Case
- Recommended Standards and Guidelines
- Recommended Approaches to Implementation
- Tools for Implementation
- Glossary and References

Approval process

1. IOUCA develops recommendations
2. Real-world review by department web teams
3. Expert review where applicable
4. Review and adoption by State Portal Review Board
5. Review and adoption by State Portal Steering Committee
6. Open review
7. Revise and update
8. Significant changes are routed through the approval process

What has been done

- Three recommendations adopted by State Portal Review Board and Steering Committee
 - Accessibility
 - Usability
 - Separating content from presentation through Cascading Style Sheets for style and positioning

What's Next

- Usability
 - Usability Planning, Analyzing, and Overall Design Criteria
 - Text and Non-Text Content
 - Testing and Refining
- Findability
 - Content organization
 - Navigation
 - Enhancing search through metadata and labels
- Technical Implementation
 - Separating content from presentation
 - Web page elements
 - Guidelines for web design
 - File formats and versions
 - Web development tools

How to get involved and stay involved

- To request information, participate in the working group, or volunteer your department web team for real-world review of recommendations, contact:
 - John Jewell, jjewell@library.ca.gov, (916) 653-0293
 - Kris Ogilvie, kogilvie@library.ca.gov, (916) 651-6800
 - Debbie Schwartz, dschwartz@library.ca.gov, (916) 653-6812
- For additional information visit <http://www.cio.ca.gov/PortalSteeringCommittee.html>
 - Meeting schedule, agendas, and minutes
 - Working group charter
 - Member contact list
 - Adopted recommendations